

# Current Economic Programs Printed Survey Results: by the *Current Industrial Reports* Statistics Users Respondent Base

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U.S. Census Bureau  
Current Economic Statistics User Survey

OMB CQM-26 (Rev.5/5/98)

## I. DATA CONTENT

Your answers identifying the survey data you use will help us understand our users' patterns of data use.

1. Which Current Economic Statistics from the Census Bureau do you use? (Mark all that apply.)

### (1) Monthly

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0.4%;	1	None
54.9%;	156	Retail Sales
43.0%;	122	Wholesale Trade
59.5%;	169	Manufacturing/Trade Inventory/Sales
54.2%;	154	Housing Starts
41.2%;	117	Building Permits
41.9%;	119	New Home Sales
40.8%;	116	Value of New Construction Put in Place
30.6%;	87	Housing Completions
26.8%;	76	Expenditures for Residential Improvements
31.7%;	90	New Residential Construction
15.1%;	43	New Mobile Home Placements
51.8%;	147	Monthly Imports and Exports
100.0%;	284	Current Industrial Reports
63.7%;	181	Manufacturers' Shipments, Inventories, Orders

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Replies 284; Forms 284

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### (2) Quarterly

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45.8%;	87	Quarterly Financial Report
93.7%;	178	Current Industrial Reports
3.7%;	7	Federal Assistance Awards Data System
9.5%;	18	Quarterly Tax Survey
3.7%;	7	Quarterly Public Employee Retirement

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Replies 190; Forms 284

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### (3) Annual

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49.4%;	134	Annual Retail Trade
46.5%;	126	Annual (Wholesale) Trade
22.9%;	62	Annual Survey of Communications
28.8%;	78	Transportation Annual Survey
29.5%;	80	Service Annual Survey
45.8%;	124	County Business Patterns

21.0%;	57	ZIP Code Business Patterns
46.5%;	126	Statistics of U.S. Businesses
26.6%;	72	Characteristics of New Housing
30.6%;	83	Annual Building Permits
21.4%;	58	New Residential Construction in Selected Metropolitan Areas
37.3%;	101	Annual Capital Expenditures
78.6%;	213	Annual Survey of Manufactures
83.8%;	227	Current Industrial Reports
23.6%;	64	Research and Development Survey
38.4%;	104	Plant Capacity Utilization
9.2%;	25	Education Finance Survey
11.8%;	32	State Tax Collection Survey
4.8%;	13	Annual Public Employee Retirement
11.4%;	31	Annual Survey of Public Employment
8.9%;	24	Consolidated Federal Funds Report
15.1%;	41	State Government Finances
50.2%;	136	Annual Imports and Exports

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Replies 271; Forms 284

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## II. DATA DELIVERY

The Census Bureau is considering use of the Internet as the primary method of data delivery. By completing the following questions, you will help us retain the most essential delivery formats and design the best possible data delivery service.

(4) 2. How do you receive current economic data now? (Mark all that apply.)

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88.6%;	248	Printed Publications	17.9%;	50	Diskettes
80.0%;	224	World Wide Web (Internet)	14.6%;	41	Direct (E-mail) delivery
33.6%;	94	CD-ROMs	1.1%;	3	Regular mail
19.3%;	54	FAX	6.8%;	19	Other

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Replies 280; Forms 284

- EBB (of Stat-USA) Phone calls
- visit to Census release library and requests to commerce library.
- from others in the organization we use ftp site extensively.
- Electronic "Bulletin Boards"
- TAPE 1/2
- Check values by telephone
- also use microfiche in some cases.
- time-share vendor (private)
- Bulletin Board Commerce Dept.
- hard copy computer run
- News Services-Market News.
- DRI DATABASE
- Library
- Internet, ProNet
- Individual sources using census bureau data
- FTP - Internet
- Overnight Delivery of NIA data
- CDROM & Publications in Library
- Subscribe to America Statistic Index on Microfiche
- STAT-USA+WEFA Group

(5) 3. What format do you PREFER when downloading data for further manipulation? (Mark all that apply.)

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69.1%;	186	Spreadsheet (e.g., wkl, xls, etc...)
28.3%;	76	Database (e.g., dbf, mdb, etc...)
24.5%;	66	ASCII delimited
19.7%;	53	ASCII flat files
19.0%;	51	Retrieve from print or screen and enter manually
14.1%;	38	Do not manipulate data
3.0%;	8	Other

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Replies 269; Forms 284

- pdf format
- Sas data sets
- Change to landscape small font 9
- Charts and Trends
- Text files: txt. or PRN
- SAS. SD2
- PDF Files

4. What capabilities do you want on the Census Internet site? (For each line, indicate the degree of your preferences, from 5 [high] to 1 [low].)

(6) a. Direct (E-mail) delivery:

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50.2%;	124	5	18.2%;	45	3	8.1%;	20	1
14.2%;	35	4	4.0%;	10	2	5.3%;	13	Don't know

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Replies 247; Forms 284

(7) b. E-mail notification:

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43.7%;	104	5	19.7%;	47	3	7.1%;	17	1
16.0%;	38	4	6.7%;	16	2	6.7%;	16	Don't know

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Replies 238; Forms 284

(8) c. Retrieve/display to screen:

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61.0%;	147	5	14.9%;	36	3	3.7%;	9	1
13.7%;	33	4	1.7%;	4	2	5.0%;	12	Don't know

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Replies 241; Forms 284

(9) d. Search:

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73.5%;	189	5	11.3%;	29	3	0.8%;	2	1
11.7%;	30	4	1.2%;	3	2	1.6%;	4	Don't know

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Replies 257; Forms 284

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(10) e. Download complete data sets:

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66.0%;	167	5	11.5%;	29	3	2.8%;	7	1
13.0%;	33	4	4.0%;	10	2	2.8%;	7	Don't know

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Replies 253; Forms 284

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(11) f. Download selected data:

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77.0%;	198	5	5.8%;	15	3	0.8%;	2	1
12.5%;	32	4	1.9%;	5	2	1.9%;	5	Don't know

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Replies 257; Forms 284

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(12) g. Software help/tutorials:

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21.1%;	48	5	30.7%;	70	3	8.3%;	19	1
19.3%;	44	4	14.0%;	32	2	6.6%;	15	Don't know

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Replies 228; Forms 284

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(13) h. Publication-quality printing:

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30.4%;	72	5	19.4%;	46	3	11.4%;	27	1
19.0%;	45	4	17.7%;	42	2	2.1%;	5	Don't know

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Replies 237; Forms 284

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(14) i. Charts and graphs:

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29.3%;	70	5	19.2%;	46	3	13.0%;	31	1
18.8%;	45	4	17.2%;	41	2	2.5%;	6	Don't know

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Replies 239; Forms 284

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(15) j. Geographic maps:

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21.5%;	49	5	16.7%;	38	3	18.9%;	43	1
17.5%;	40	4	18.9%;	43	2	6.6%;	15	Don't know

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Replies 228; Forms 284

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(16) k. Other, please specify:

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72.7%;	16	electronic bulletin board	27.3%;	6	Other
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Replies 22; Forms 284

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- Publications like QFR to be in spreadsheet format or mdb for easy data manipulation after downloading.
- greater depth of detail
- Internet site very important to receive data from.
- As many items in pdf format as possible = 5
- electronic
- Update full report at release time

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(17) I. Electronic Bulletin Board (To collect write-ins)

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0.0%;	0	5	0.0%;	0	3	0.0%;	0	1
0.0%;	0	4	100.0%;	1	2	0.0%;	0	Don't know

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Replies 1; Forms 284

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III. DATA USAGE

Your answers describing how you use the data will help us design the most effective Current Economic Statistics retrieval tool.

(18) 5. Do you combine/compare/merge data from more than one source listed in Question 1?

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26.0%;	70	No	74.0%;	199	Yes
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Replies 269; Forms 284

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(19) 6. What time periods do you consider when using these data? (Mark X all that apply.)

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66.5%;	183	trends up to 5 years	42.2%;	116	trends up to 1 year
61.1%;	168	5+ years	0.0%;	0	Other
44.4%;	122	latest 1 or 2 periods			

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Replies 275; Forms 284

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(20) 7. How do you use the data? (Mark all that apply.)

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49.5%;	135	Create value-added products/services
39.9%;	109	Perform patron/client inquiries
30.8%;	84	Inform marketing decisions
21.6%;	59	Republish in newspaper/journal
17.6%;	48	Inform investment decisions
15.8%;	43	Store reports/printouts for archival purposes
6.6%;	18	Locate new sites
0.0%;	0	Other

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Replies 273; Forms 284

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- [none]
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(21) 8. What explanatory information do you consult when using these data? (Mark all that apply.)

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74.4%;	198	Definition of terms
62.4%;	166	Narrative text describing survey results
51.5%;	137	Sampling and estimation methodology
37.6%;	100	Survey design
8.3%;	22	None
3.4%;	9	Other

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Replies 266; Forms 284

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- Explanations of data changes/revisions
- Direct contact with Census analysts
- Comparisons to earlier surveys and/or similar data from other agencies--e.g. census to BEA in one estimates.
- Census Bureau Staff

- footnotes (CIR)
- Regression analysis
- AD HOC
- Background papers, Journal Articles
- Phone calls to Census and or DOL

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(22) 9. Do you have any pressing data or information needs that are not currently being met?

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- You should have a central source for sales for all SIC codes. The data could be more timely.
- Estimate of sales from space-based telecommunications.
- We are very much interested in unadjusted counterparts of tables 7 & 8 of the FT900 release being made available on internet on the day of release. Publications like QFR also need to be made available in spreadsheet or mdb for us to further manipulate data.
- Value of the U.S. apparel protection reported in the CIR - Need URGENTLY!!
- Non-residential building permit data.
- Yes--Need more timely and more defined (i.e.4-digit SIC code) SUB-NATIONAL data.
- Retail Trade Monthly - Regional Data Survey - Blue Pages, Building Permits - Non-Resident & Additions.
- Print publications no longer available, yet there is no notice that the print publication will no longer exist. Impossible to find the exact publication on the Internet so clients can compare and update printed data. Current information available but how long will older information remain available?
- No.
- R & D expenditures by industry (2 & 3 - digit codes) capital expenditures by industry (2 & 3 - digit codes)
- Capital Outlays Quarterly By Industry
- I need detailed tract data by state, in addition to country. Export restrictions by country and region are more important than before (move in demand).
- need 6-digit information
- No.
- "807" Production-sharing trade at the 2-digit SIC level showing total U.S. import value and the value of U.S. components sent offshore for assembly.
- Printing in ASCII, converted to 6.1. That gives complete graph - 15 columns.
- Need more monthly physical output data for manufacturing.
- Foreign trade - exports & imports - by 4-digit (data that had been available in "Trades Employment") - without SIC (& soon NAIC), cannot compare trade with domestic activity.
- No.
- No.
- Selected salaries for selected industries & occupations.
- MCD Business Patterns, Massachusetts is doing away with county government, MCD income estimates.
- Non-residential building permits--number by type of building.
- The availability of Residential and Commercial Building Permit Data.
- Internet combustion engine parts--pistons, rings, pins, sleeves--data on units produced/price.
- I'd love to see employment data by SIC based on place of residence. Also wish for reconciliation between RIMS, SIC, & NAICS.
- Int'l trade data on internet are inadequate. Only press releases are there. When data are revised, if data are not in the press release, there is no way to get the revisions (ex: monthly data from exhibits 6&7 of FT900).
- Monthly historical trade data.
- 1) Monthly building permits by stats. 2) Retail sales by states & MSA's.
- Better capital expenditure data and Better motor vehicle data.
- More timely data.
- Plant (establishment) closings; No. employed occup. composition of "salaried employees" (Census of Mfrs.)
- Yes: Durable goods forecast for up to 12 months. I can't find this info anywhere.
- Keeping \_\_\_\_ disaggregated data sets \_\_\_\_ possible that are consistent, and therefore directly comparable is very helpful.

- 1) NAICS to harmonized code concordance. 2) Timely plant capacity utilization at greatest detail level possible. 3) Windows version import data/monthly annual easy to use historical with full detail. 4) New Home sales (without land).
- MSA-level data and economic projections. New projections of pollution control expenditures (PACE study)
- Resume geographic estimates of retail sales.
- Current employment by #'s of employees, by SIC, by MCD, by specific employer ID only.
- YES! Bring back non-residential state/local permits authorized! This was a severe loss for interpreting local economic trends. Also, more geographic detail, more frequently.
- Wish you were more current...
- State, county & local permit date for nonresidential construction. Use to get this.
- Journal of Commerce "piers" type of export reports on clients. We are assisting to better counsel and follow-up and measure client performance, Census-like trade data from other countries.
- Organic Chemicals Annual was very useful before it was discontinued. We would like annual production, consumption figures made available again.
- HVAC Equipment sales-Target customers.
- Yes. I have been looking for cost data for pollution data for different pollutants by categories for the last years from 1993 +, but could not.
- More frequent substate mtg. stats (annual survey is state wide only)
- More detailed annual (quarterly) production data on high technologies (electronics).
- Household Expenditure Data at State Level.
- I need quarter-by-quarter growth figures in areas such as sales, inventories, GOP, construction, etc.
- Regional retail sales (metropolitan area) monthly non-residential building permits by metropolitan area monthly.
- Pollution abatement expenditures by SIC
- 1). Employment in types of projects, such as residential construction. 2). Construction productivity measures.
- investment plans by SIC
- None that I can think of at the moment
- Up to date residential improvements data garage door 1 garage door openers involved in improvements.
- The 1997 Census is not out yet.
- Currency is always an issue, but I am also cognizant of the constraints on your end.
- 1). Inventory by stage for M3 categories. 2). Separation of electronic components into semiconductors and other.
- Need more detailed annual data for 6 digit SIC codes
- Place and regional economic data sets in relation to population/race trends.
- Better linkage between manufacturing industries and downstream reproducing and distribution. Information pertaining to weights or units with respect to distribution. At processing we measure weights and units. At distribution and are measured. It's discontinuous and you can't measure what the system is doing.
- Yes, but this will always be the case!
- Geographic data by product class, especially in county business patterns. Totals at the 4-digit industry level aren't detailed enough.
- Move capital expenditure data--more frequent, more detailed
- Service Data on an manual/quarterly/monthly basis by 2,3, & 4-digit SIC!
- Housing Starts by State; Retail Sales by State
- Website is extremely difficult to navigate.
- Would like to see MA33L on quarterly basis.
- Crime--not all areas of the U.S. participate in their state uniform crime reports program, so it becomes difficult to make informed decisions.
- Timelines of making data available in the WEB.
- Need detailed PPI data.
- Elimination of Group II sales data and problems
- Economic data for lower half and upper half of the work force.
- Regional Retail Sales
- Imports and exports by 4-digit SIC. Very important--in print. Publication form--quarterly.

- Census of retail trade 1997 merchandis sales report - need ASAP
- Geographic Area Retail Sales
- Quarterly data, analyzed growth rates for all statistics. Currently, only some fo the data is shown as a quarterly growth rat analyzed.
- MSA retail sales
- Monthly service sector sales counterpart data st to retail, wholesale, and manufacturing shipments.
- The more detailed (down to specific product line) the better.
- The more history, the better.
- Immediate posting of data revisions when significant revisions are undertaken.
- Non-residential construction data outside California! Bring it back!
- Information on type of procurement contracts by NASA and DOD to the space industry.
- We have a need for long historical time series and for long-term forecasts.
- Information about how well the ACES programs capture new business formation and business deaths.
- U.S. Industrial Outlook
- More immediate access to most current export & import data.
- Commercial Building Permits County level on a timely basis.
- As a foreign academic library, we are concerned about cost of access.
- Report on productionn of industrial fabrics
- No, but I don't use the data very often.

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#### IV. INDUSTRY CLASSIFICATION ISSUES

We will soon begin restructuring the Current Economic Surveys based on the new North American Industry Classification System (NAICS). Your answers will help us ensure that these surveys continue to provide the economic information needed by markets, policy makers, and business people. For more information on NAICS, see the Bureau's web site: <http://www.census.gov/NAICS>.

(24) 10. At what levels of detail do you MOST FREQUENTLY USE industry data classified by Standard Industrial Classification (SIC)? (Mark all that apply.)

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78.6%;	213	4-digit industries (or maximum detail I can get)
36.2%;	98	2-digit major groups
35.1%;	95	3-digit industry groups
33.6%;	91	Sector totals (SIC division); e.g., Manufacturing or Retail Trade
4.4%;	12	NA (don't use SIC-based data)
5.5%;	15	Other

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Replies 271; Forms 284

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- 6 TO 10 digit
- digit SIC product codes
- NAICS, Duns' Product Codes
- Highly disaggregated trade data
- 7-digit in some cases
- more detail needed
- 3
- Greater detail when available
- The greatest level available--CIR level. Product level.
- Name of Industry & # of employees
- Construction Put in Place Categories
- Occasionally, HS #'s more important.
- seven digit
- Product Codes
- 6-digit product data

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(25) 11. Were you aware that the SIC system is being replaced by the North American Industry Classification System (NAICS)?

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19.9%; 54 I was unaware of this  
32.0%; 87 I am partially aware, but lack details  
48.2%; 131 I am aware and understand some implications

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Replies 272; Forms 284

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12. Would you like to receive more information about NAICS?

(26) Yes, please send me - (Mark all that apply)

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87.6%;	162	A brochure that explains NAICS	31.9%;	59	Conference announcements
65.4%;	121	NAICS implementation plans	7.0%;	13	Other

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Replies 185; Forms 284

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- A copy
  - Comparison-SIC VS. NAICS Similar to when SIC definitions change.
  - Send info on NAICS comparability with existing SIC data.
  - E-Mail to me
  - 100 brochures for export workshops.
  - A manual and numerical list
  - Definitions of NAICS codes.
  - I am awaiting CD-ROM!
  - Already know
  - Already have all the information I need.
  - I already have the CD
- 

(27) No Thanks -

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64.8%;	59	I will check the Census Bureau's web site ( <a href="http://www.census.gov/naics">www.census.gov/naics</a> )
35.2%;	32	I don't need more information about NAICS

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Replies 91; Forms 284

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## V. USER PROFILE

Please tell us about yourself so we may serve you better.

(28) 13. Type of organization.

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46.5%;	127	Business	3.3%;	9	Media
19.8%;	54	Government	0.7%;	2	Library
12.1%;	33	Academic/Research	0.7%;	2	Consultant
9.2%;	25	Association	3.7%;	10	Other
4.0%;	11	Individual			

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Replies 273; Forms 284

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- Information and consulting firm
- Consulting
- Market Research/Publishing
- Small business
- Economic Development
- Labor Union



- competitive. Keep up the good job!
- I have never dealt with a government organization as polite, knowledgeable, helpful & responsive as I have from all the people at the Census Bureau (in the current Industrial report area).
- I've been trying to get Census data since 1991. I've use NTDB CD-ROM, StatUSA CD and now the Internet site. As soon as I learn the system really well-you change it. After I loaded the StatUSA CD--The NTDB CD would not work. We need older figures going back to the 1980's. It's impossible to run NTDP, then StatUSA on the same PC. I really hate the StatUSA CD.
- 1). It is important to be able to retrieve data in easy to use formats (spreadsheet or ascii)- "pdf" formats are convenient to print, but difficult to use. 2). Please see question 9. 3). We are concerned about the discontinuity in time series data that will occur with NAICS. The 1987 SIC change was a significant problem-NAICS will likely be much worse. Any help from Census (bridges, publication of data in both classifications) would be a great help to data users.
- I support the move toward Internet data delivery because it should make data available faster and at a lower cost. the challenge is to make it easy for the widest variety of data users as possible to retrieve the data they need.

Example: I use County Business Patterns to track number of establishment for certain industries by state. I believe that users on the Internet currently can select only one year at a time and one state at a time. the ability to put together summary tables based on selections would help a lot.

- I have proposed buying the SIC statute for years with no luck. NAFTA had it come before we could get this done. We now have separate classification just for apparel. It only took 30 years.
- The Bureau of the Census has done a great job with its web sites. With the exception of some unpublished data, everything is available through the internet. The unpublished data is received by direct e-mail.
- A published paper version should always be made available for purchase to the public. Information being available on the internet is nice, yet it is a completely different animal than having a hard copy version of the information. An example: I can receive my news off the internet, but I still prefer to get my newspaper in the morning for reading at my leisure away from a computer.
- When is 1997 Census to be available? Please keep as much of the data in print as possible-- Thanks!
- Census bureau data is always helpful--the data you provide enhances our publication and enables readers to make informal business decisions.
- Thanks for asking!
- You have set up an excellent web site that is easy to use, fast and usually supplies me with the information I'm seeking.
- Thank you for your great service!
- Census data has proven invaluable to in-depth country comparisons of productivity in sectors extremely valuable organization.

Please keep going with the detailed data, comparable time series (IS NAICS comparable?) and aggregate numbers.

- --Strongly support new PACE (Pollution Abatement and Control Expenditures) studies
- --New BEA projections are needed (GSP, MSA-level,etc).
- DOC DOES GREAT JOB. HAVE USED PRODUCTS/SERVICES FOR REFERENCE MANY TIMES.

THANKS.

- We used to receive from state employment agency using worker comp data lists by geography MCD; by SIC; by name of employer--the number of employees. We were well aware this was sensitive data for competitive reasons of employer confidentiality. Unfortunately, someone at another agency apparently released some of this data to the "public" and now it is unavailable-- what is left is very inadequate, unsorted data--difficult to interpret. We can not do adequate community profiles by consolidated data any more. How can similar data be obtained?
- We use business/commercial statistics when writing market reports. We are not regular users of any of the Census publications, but value them highly in our individual case work.

- Being able to download from the web site has generally worked very well for us. The only troublesome aspect is that the page numbers of the PDF documents differ from the page numbers in their table of contents (e.g. - printing page 18 gets you page 12 of the document).

A big "thank you" to the Census specialists who have been most helpful and polite when we've called with questions.

- We serve a varied clientele (academic, business, government, and private citizens) and work across many subject. Census data are absolutely vital to us. Our biggest need is for more geographic area detail more frequently (state, county, place, if possible). Users often do not understand the 5 yr. gaps and lag time for the major Economic Surveys that offer such detail, much less the 10 yr. decennial cycle. The internet is a great help in speeding "publication", but we find access is not yet universal. We still download and print entire documents for guide reference and historical purposes. I am concerned about just how long the electronic medi will remain accurate and usable as technology changes. How will the Bureau deal with these problems?
- I prefer retrieving info from your web site. I particularly like documents in pdf format because they look nice & are easy to use. Output can be ported directly to reports already in progress.
- Excellent Web-Site. A cross reference between NAICS and the harmonized system would be useful even though the two schemes are more like "apples and "oranges" in purpose.
- Great idea! Thanks for asking.
- Good job on the web site.
- Would like more detail on Semiconductor Industry (SIC 3674) and SIC 3661 & 3669 communications equipment. Also, computers SIC 3575,3577,3578, 35,79. Would like more details on subcategories in terms of sales dollars and total units sold.
- I believe this survey contains a lot of information to be used.
- You provide very useful information. Please do not switch any data over to PDF if possible make ASM and Census Manufacturing available as text or some other useable format.
- Respondent provided voluminous, illegible comments throughout that could not be deciphered to record.
- Sorry for the delay--the survey didn't arrive until 8/12/98.
- M3 data for office and computer appears to be overly strong, probably because software is being counted instead of just hardware.
- We look forward to working with you on the upcoming Census.
- Tables which have no column headings and which one must consult separate documents are highly confusing.
- Current setup on the web is extremely frustratingly for someone trying to print/download data and reports

-> Make .XLS files available with lots of historical data.

\_\_\_ Use .PDF filrds for pasting your releases -Having to flow ascii into a word processor and reformat is not the way to go. Email sub would be helpful

- I appreciate receiving this survey.
- We are in the site selection/economic development function. Census data is absolutely crucial to our function, especially the ability to compare areas.
- When converting to NAICS providing 10 years of history would be extremely valuable.
- We have developed "Productivity Enhancement and Control (Peacon) Plan." This plan will solve 20 major economic problems of the U.S. and provide about \$10,000 to all wage earners earning up to \$200,000. It will double the minimum wage, reduce unemployment to 2% reduce poverty to 2% and provide health care benefits and solve other economic problems. Over 98% of the work force will benefit at the the cost of upper 2%, whose income will be reduced considerably.
- Please update my address in your records. Thanks!
- Most interested in current industrial reports (MA36H) regarding electronic motors (product codes 3621215 - 3621219, 322122-362112P), and imports/exports of the same (ref: HTS 850 etc.)  
Thanks for asking?

P.S. Also interested in small single phase motors (2-digit) 362111A--362123F

- I use the TPIS system and right now ? to the Forest Service fire wall. I am not able to download files that are over 1,000 rows long. This does create some headaches since several of my ? have been over 10,000 rows in length. I would also be helpful if the selected commodities were totaled for each country and a world total created for the selected commodities (as was done when this data was accessed through ? at NIH).
- We love the Census Bureau! Clear publications indices and ease of search engines on the Internet site are very important to us. Also, choice of how to download data is good, not all users need or can use spreadsheet software.
- More documentation and instructions for obtaining data from gohper directories would be helpful.
- prefer e-mail
- The Website can be quite cumbersome to search sometimes.
- I use your "Telephone contacts for Data Users" and phone for help and information--of ten. I am very pleased with the response and helpfulness of all the people at Census, from receptionists to analysts. It would be nice to get it regularly. I forget, from year to year, to send for updates, until I notice that some contact names are out of date.
- Don't know if understood fully all questions, and maybe some confusion about my answers.

But look to dat from the Census Bureau as important information to not only general business, but in possible use for publication to inform, specifically, members of the hardwood lbr business.

- I don't access the data very often. When I do it is for a specific project. In general, I have been pleased with the service.

Figure 1: